

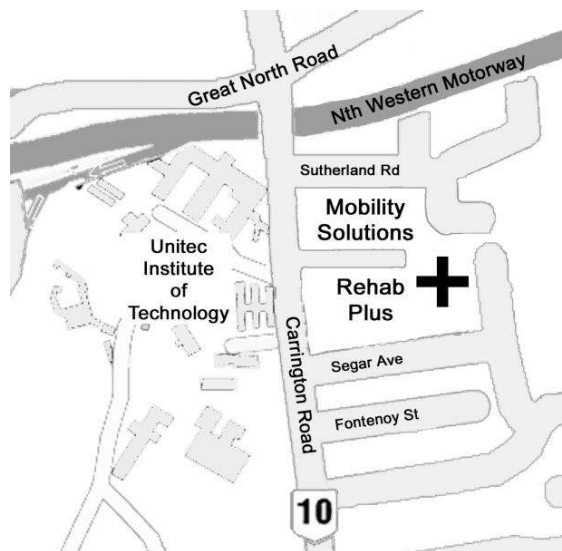
## Some questions to help you provide feedback about your wheelchair and seating

- Has the way you sit changed? Any problems with sliding forward, leaning to one side etc?
- Any pain/discomfort as a result of your equipment?
- Any pressure areas or skin redness caused or affected by your wheelchair or seating?
- Have there been any changes in growth or weight since your equipment was provided?
- Are there any functional problems with your wheelchair (not repairs and maintenance)?
- Any new problems with transfers?
- Any new problems with pushing your wheelchair or driving your power chair?



## Where to find us

Kahui Marino Point Chevalier Clinical Centre  
54 Carrington Rd  
Pt Chevalier  
(opposite Gate 1, Unitec)



## How to contact us

Tel – 0800 631 1234

Email – [mobility@adhb.govt.nz](mailto:mobility@adhb.govt.nz)

Website –

<https://www.healthpoint.co.nz/public/allied-health/mobilitysolutions-auckland-te-toka-tumai/>

If you have any questions, please contact us

**Te Whatu Ora**  
Health New Zealand  
Te Toka Tumai Auckland

Classification number: (Review date: )

**Te Whatu Ora**  
Health New Zealand

# Mobility Solutions Wheelchair and Seating Review

## Review Process

After completion of your wheelchair and seating solution, we offer regular reviews onsite at Rehab Plus.

We aim to review adults every two years and children every year. If you think that you should have been invited for a review but have not received an invitation letter or phone call from us, please contact us and we can check your details on our system

The purpose of this review is to make any necessary adjustments or alterations to your existing equipment, in order to meet your changing needs.

If you require new or different equipment we are unable to apply for this from the review clinic. This requires a new referral for reassessment.

Where possible review clinics are held at Mobility Solutions.  
See map overleaf.

## Review Clinic

- Review clinic appointments are approx 60-90mins
- To enable us to check the condition of the equipment you will need to transfer out of your wheelchair
- We may also need to do a physical assessment and we request that you wear appropriate clothing
- We encourage you to attend review clinics held at Mobility Solutions as we can achieve a better solution for you
- The Mobility Solutions clinic rooms are equipped with hoists and height adjustable plinths
- A wheelchair technician with workshop access is also available
- You are welcome to bring family / whanau and any support people along
- If you have other therapists involved with your care they are also welcome at your invitation

## Referral Information

If your needs cannot be met in a review clinic we will complete a referral for reassessment.

We also accept referrals from other services and health professionals. You can refer yourself or your family/whanau/support person can refer on your behalf. We will send you a referral form or we can complete it with you over the phone. Referral information is also available on our website (see below).

## Updating Us

### Are your contact details up to date?

Please inform us of any changes to help us keep in contact with you for your regular reviews.

Please visit our website for more information about our service, referral forms, processes and team.

<https://www.healthpoint.co.nz/public/allied-health/mobility-solutionsauckland-te-toka-tumai/>