

Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.**

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm

Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm

Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory** that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm
Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm
Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388



Who Are We? Ko wai ra matau?

Our team offers specialist assessment and treatment for people who experience problems with **mood and memory that has a significant impact on their daily lives. Our aim is to help you maintain a good quality of life and promote dignity through **Independence, Safety and Comfort**.**

Our Vision:

“Empower Older People to Maintain Dignity and Value within their Family and Community”

~ ~ ~

“Ma te whakamana i ngā kauheke ka whakauu te ihi me te wehi i roto i a ratau whanau, hapori hoki”

Our team consists of a variety of professions, including:

- Psychiatrists (Specialist) and other doctors
- Nurses
- Social Workers
- Occupational Therapists
- Psychologists (Provide talking therapy)
- Administrative Support Person

How to access our service: Me pehea te uru atu ki roto i ta matau ratonga:

For referral to our service, please visit your family doctor (GP) who will then send a referral to our service.

Your GP may do various tests for physical screening.

This is very important to rule out any underlying factors that may be causing your symptoms.

Our Service Ta matau ratonga

- We will assess your health and provide you and your whanau/family with information and advice.
- We can assist in arranging specialist care at our Acute Inpatient Unit, *Te Whare Oranga Tangata O Whakaue* if it is needed.
- We can see you at our clinic, at home or elsewhere in the community such as at a rest-home.
- We provide support and advice to your carers and whanau/family, including facilitating respite and day activities.

How our teams work: A matau mahi katoa:

- We will discuss the options of our service with you and together will identify your needs.
- Our service may not be able to resolve all of your problems, so if you need other services, we can assist with a referral or seek advice on your behalf.
- As part of treatment the Psychiatrist may prescribe medication. We will closely monitor your response to the medication.
- We will help you and your family to develop strategies that will assist you in living life to its fullest.
- With your permission we will keep in touch with your GP to keep him/her informed regarding your health.

Whakamana

Manakohanga

Aroha



In the event of a
Mental Health Crisis

Please contact the

CATT Team

(Crisis Assessment & Treatment Team)

0800 166 167

24 hours a day, 7 days a week



For all Other Emergencies

Dial 111

Where to find our services:

Rotorua

1121 Rangiuru Street
Private Bag 3023
Rotorua

Phone: 07 343 7718

Fax: 07 349 7929

Parking available behind the building

Clinic Hours:

8:00am – 4:30pm

Monday to Friday

Southern Lakes

Taupó/Turangī/Mangakino area

Taupó Hospital
38 Kotare Street
PO Box 841
Taupó 3330

Phone: 07 376 1099

Fax: 07 376 1093

Clinic Hours:

8:30am – 4:00pm

Monday to Friday

Lakes DHB, MHSOP
Prepared by: E. Davis & Maori Health
(SAR, EG); 2017
FDMS: 634388

