



## Our Vision:

**'Ka Tū mai a Hauā'**

Ngāti Hauā Whānau and communities are nurtured, connected, empowered and flourishing.

## Our Mission:

**'To promote a quality of life for the people and communities of Ngāti Hauā'**

Where Whānau live in safe, supportive communities, in healthy environments, with adequate income, secure housing, and meaningful roles in life

## Other Services We Provide:

- ▶ Whānau Support Service
- ▶ Strengthening Families Coordination
- ▶ Toiora – Rangatahi Support and Mentoring Service
- ▶ Kia ora, Kia rite, Kia tōnui - Work Ready
- ▶ Family Centred Service
- ▶ Whānau Ora – Kaiārahi Navigator Service
- ▶ Mobile Nursing and Healthy Lifestyle
- ▶ Public Health Promotion
- ▶ Community Development



Te Hauora o Ngāti Hauā  
2 Cadman Street, Waharoa, 3401



Phone: 07 8887870  
OR, 0800 483 428 /08004Tehau



Facebook – Te Hauora o Ngāti Hauā  
Website: [www.tehauora.co.nz](http://www.tehauora.co.nz)

# Strengthening Families Service

*Te Huarahi ki te Whakapiripiri i ngā Whānau*



**Te Hauora o Ngāti Hauā**

## Our Service:

**Strengthening Families:** aims to improve outcomes for children and young people by providing their families/whānau with co-ordinated, multi-agency support.

It is a family/whānau led process to assist agencies to work together as a team to support a family.

- ▶ It is a voluntary service that relies on active participation by the whanau
- ▶ Focuses on whanau strengths, priorities and desired outcomes
- ▶ Supports collaboration between government and community agencies
- ▶ Tailored to meet the needs of whānau

## How to Access our Service:

1. Visit our office at 2 Cadman Street, Waharoa. Monday – Friday 9am – 5pm
2. Please Contact Te Hauora o Ngāti Hauā Office 07 8887870 or toll free at 0800483 482. Ask for Josephine Rapana.
3. You can also contact us through our Facebook @ Te Hauora o Ngāti Hauā or website [www.tehauora.co.nz](http://www.tehauora.co.nz)

## We can assist you to:

- ▶ Assess and identify your needs and aspirations for your family/whānau
- ▶ Work with you to identify key agencies to be engaged in your plan
- ▶ Coordinate and facilitate Strengthening Families meetings
- ▶ Facilitate access to relevant information, resources and services
- ▶ Advocate on your behalf (if appropriate)
- ▶ Facilitate, lead or support you in discussions with other services, agencies or whānau (where appropriate)
- ▶ Monitor and evaluate progress with key agencies
- ▶ Mitigate and work through any risks or challenges
- ▶ Help build your knowledge, skills and confidence
- ▶ Identify and build on personal strengths.

Our services are free, professional and confidential.

## Our Guiding Principles

### *Tikanga*

Guide thoughts, behaviour and actions.

### *Manaaki Tangata*

We respect the dignity and integrity of all people.

### *Mana Tangata*

We respect the mana of all people including the right to justice, fairness, safety and equality.

### *Whanaketanga*

We promote Responsible Caring and the role of education, personal and social development.

### *Tikanga Whakapononga*

We uphold safe, ethical and professional standards of practice.

